

Complaints Data for Moonbow Investment Advisors Private Limited 2024-2025

Data for the Month Ending – January 2025

- * Inclusive of complaints of previous months resolved in the current month.
- # Inclusive of complaints pending as on the last day of the month.
- ^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by the total number of complaints resolved in the current month.

| Sr. No | Received From | Pending at the end of last month | Received | Resolved * | Total Pending # | Pending Complaints > 3 Months | Average Resolution Time ^ (In Days) |
|-----------|----------------------------|--|----------|------------|--------------------|-------------------------------------|---|
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Other Sources (If any) | 0 | 0 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 0 | 0 | 0 | 0 | 0 |

Trend of Monthly Disposal of Complaints - 2024 - 2025

[#] Inclusive of complaints pending as on the last day of the month

| Sr. No. | Months | Carried forward from previous month | Received | Resolved * | Pending # |
|---------|----------------|-------------------------------------|----------|------------|-----------|
| 1 | April 2024 | 0 | 0 | 0 | 0 |
| 2 | May 2024 | 0 | 0 | 0 | 0 |
| 3 | June 2024 | 0 | 0 | 0 | 0 |
| 4 | July 2024 | 0 | 0 | 0 | 0 |
| 5 | August 2024 | 0 | 0 | 0 | 0 |
| 6 | September 2024 | 0 | 0 | 0 | 0 |
| 7 | October 2024 | 0 | 0 | 0 | 0 |
| 8 | November 2024 | 0 | 0 | 0 | 0 |
| 9 | December 2024 | 0 | 0 | 0 | 0 |
| 10 | January 2025 | 0 | 0 | 0 | 0 |

info@moonbowinvest.com

^{*} Inclusive of complaints of previous months resolved in the current month.



Trend of Annual Disposal of Complaints

| Sr. No. | Year | Carried Forward from previous year | Received | Resolved * | Pending # |
|------------|-----------|------------------------------------|----------|------------|-----------|
| 1 | 2021-2022 | N/A | N/A | N/A | N/A |
| 2 | 2022-2023 | 0 | 0 | 0 | 0 |
| 3 | 2023-2024 | 0 | 0 | 0 | 0 |
| 4 | 2024-2025 | 0 | 0 | 0 | 0 |
| 5 | | 0 | 0 | 0 | 0 |
| 6 | | 0 | 0 | 0 | 0 |

^{*} Inclusive of complaints of previous years resolved in the current year.

E info@moonbowinvest.com

[#] Inclusive of complaints pending as on the last day of the year.