

Complaints Data for Moonbow Investment Advisors Private Limited 2023-2024

Data for the Month Ending – December 2024

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by the total number of complaints resolved in the current month.

Sr. No	Received From	Pending at the end of last month	Received	Resolved *	Total Pending #	Pending Complaints > 3 Months	Average Resolution Time ^ (In Days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Other Sources (If any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

Trend of Monthly Disposal of Complaints – 2023 - 2024

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month

Sr. No.	Months	Carried forward from previous month	Received	Resolved *	Pending #
1	March 2024	0	0	0	0
2	April 2024	0	0	0	0
3	May 2024	0	0	0	0
4	June 2024	0	0	0	0
5	July 2024	0	0	0	0
6	August 2024	0	0	0	0
7	September 2024	0	0	0	0
8	October 2024	0	0	0	0
9	November 2024	0	0	0	0
10	December 2024	0	0	0	0

Trend of Annual Disposal of Complaints

Sr. No.	Year	Carried Forward from previous year	Received	Resolved *	Pending #
1	2021-2022	N/A	N/A	N/A	N/A
2	2022-2023	0	0	0	0
3	2023-2024	0	0	0	0
4		0	0	0	0
5		0	0	0	0
6		0	0	0	0

* Inclusive of complaints of previous years resolved in the current year.

Inclusive of complaints pending as on the last day of the year.